

Customer ID form



This form is to be completed by a Broker / Mortgage Manager.

- Please note, this form should only be used when the applicant is unable to complete our digital ID solution, NextGenID or IDYou.
- NextGen ID is now the primary path for Resimac Brokers and Mortgage Managers to verify the applicant's identity.
- If the applicant is unable to complete their verification of identity digitally, follow the instructions below to complete the Customer ID form.

Step 1: Applicant / Guarantor details

Applicant / Guarantor 1

Mr Mrs Ms Miss Other:

First name

Middle name(s)

Surname

Date of birth (DD/MM/YYYY):

Residential address

Suburb

State

Postcode

Applicant / Guarantor 2

Mr Mrs Ms Miss Other:

First name

Middle name(s)

Surname

Date of birth (DD/MM/YYYY):

Residential address

Suburb

State

Postcode

Step 2: Introducer declaration

Applicant / Guarantor 1

By signing this form, I confirm that the applicant's identity was verified via (*tick one*):

- Face-to-face:** I have sighted the original identification document(s) outlined below; or
- Video technology:** I have sighted the applicant with the identification document(s) outlined below; or
- Non face-to-face:** I have sighted the certified copies of the identification document(s) outlined below.

Applicant / Guarantor 2

By signing this form, I confirm that the applicant's identity was verified via (*tick one*):

- Face-to-face:** I have sighted the original identification document(s) outlined below; or
- Video technology:** I have sighted the applicant with the identification document(s) outlined below; or
- Non face-to-face:** I have sighted the certified copies of the identification document(s) outlined below.

Interviewer verification

- I have conducted the verification of identity in compliance with VOI requirements.
- Photographic documentation is of 'reasonable likeness' of the individual.
- Documentation provided is current or within acceptable timeframes.
- I am not a party to this transaction (including my spousal or de facto partner).

Full name of interviewer

Address of interview

Signature of interviewer

Date:

Guide of acceptable identification documents

Identification document type - Provide ONE of the following:

Broker guidance:

<ol style="list-style-type: none"> 1. Australian Drivers Licence (must be current). 	<ul style="list-style-type: none"> Clear copies of identification documents held must contain matching personal information. If the individual has a different name from that on an identification document, you will also need to provide a change of name documentation or marriage certificate. Certificates must be issued by the Registry of Births, Deaths and Marriages. Foreign birth certificates not in English must be accompanied by NAATI translation certificated.
<ol style="list-style-type: none"> 2. Australian Passport (either a current passport or a passport that expired within the last two years). 	
<ol style="list-style-type: none"> 3. Government Proof of Age Card or Photo Card issued in Australia (must be current). 	
<ol style="list-style-type: none"> 4. <ol style="list-style-type: none"> a) Foreign Passport (must be current); AND b) A copy of the approved visa (i.e. VEVO) issued by the Department of Home Affairs. 	

Acceptable list of certifiers

1. A person who, under a law in force in a State, Territory or Commonwealth is currently licensed or registered to practice the following occupations.

- | | | | |
|----------------------|------------------------|-------------------|-----------------------|
| • Chiropractor | • Medical practitioner | • Patent attorney | • Psychologist |
| • Dentist | • Nurse | • Pharmacist | • Trademarks attorney |
| • Legal practitioner | • Optometrist | • Physiotherapist | • Veterinary surgeon |

2. A person who is enrolled on the roll of Supreme Court of a State or Territory, or the High Court of Australia, as a legal practitioner (however described).

3. An Australian Consular Officer or Australian Diplomatic Officer.

4. The following if they have two or more years of continuous service or time with licenses:

- An officer with, or an authorised representative of, the holder of an Australian Financial Services Licence.
- An officer with, or a credit representative of, the holder of an Australian Credit Licence.
- Justice of the Peace.
- Employee of Australia Post.
- Chartered Accountant or Certified Practising Accountant (CPA).
- Police Officer.
- Teacher (full time employed as such).
- A person authorised as a notary public in a foreign country.